

CLARK SYNTHESIS, INC.

LIMITED WARRANTY (USA & CANADA)

EFFECTIVE JANUARY 1, 2015

What Does This Warranty Cover?

This warranty covers all Clark Synthesis products sold on or after *January 1, 2014*. Your Clark Synthesis product is warrantied to perform in the environment it is designed for.

Product	Environment
All-Weather Transducers	Indoor/Outdoor Locations, Not Submerged
Aquasonic® MultiClimate Airspeakers	Where People Live, Work, or Play, Not Submerged
Aquasonic® Underwater Loudspeakers	Swimming Pools, Submerged
Professional Transducers	Indoor Locations
Prosound Transducers	Indoor/Outdoor Locations, Not Subjected To Rain, Not Submerged

Your Clark Synthesis warranty covers defects in material and workmanship for Clark Synthesis products purchased and serviced in the United States of America and Canada.

Who Does This Warranty Cover?

This warranty applies to the original purchaser of the product from an Authorized Clark Synthesis Dealer.

What Does This Warranty Not Cover?

This warranty does not cover:

- Variations in the finish. These variations are not considered defects and do not affect the performance of the product.
- Damage caused by an accident, misuse, abuse, improper installation, improper operation, product modifications, or neglect.
- Damage occurring during shipment.
- Damage caused by repair or services performed by persons not authorized by Clark Synthesis.
- Products not purchased from an Authorized Clark Synthesis Dealer.
- Products on which the serial number has been altered, defaced, or removed.
- Labor to remove and/or replace Clark Synthesis products.
- Expenses to pack and ship products to Clark Synthesis for warranty service.
- Shipping costs to return products where no problem was found.
- Shipping costs to return to customer any damaged products not repaired or replaced by Clark Synthesis.

How Long Will This Warranty Last?

Product	Warranty Duration
All-Weather Transducer	2 Years
Aquasonic® Accessories	1 Year
Aquasonic® MultiClimate Airspeakers	Limited Lifetime
Aquasonic® Underwater Loudspeakers	1 Year
Professional Transducers	2 Years
Prosound Transducers	2 Years
Tactile Sound Transducers	2 Years

What Will Clark Synthesis Do To Correct Problems?

Clark Synthesis will perform a free inspection of the product to determine why it is not performing to satisfaction.

If a defect in materials or workmanship is found, Clark Synthesis will, at its sole discretion, repair or replace the product and return the product via ground shipping at no cost to the customer. If faster shipping is desired, the customer is responsible for all extra shipping charges.

If no problem is found with the product, the customer is responsible for return shipment charges.

If a problem is found with the product that is not due to materials or workmanship, Clark Synthesis will contact the customer with repair and replacement options. If, by request, the product is not repaired or replaced, the customer will be responsible for return shipment charges. If, by request, the product is repaired or replaced, Clark Synthesis will return the product via ground shipping at no cost to the customer.

What Will We Not Do?

If the warranty service and/or shipping results in a cost to the customer, Clark Synthesis will not charge the customer's credit card until the work is complete and the product is ready to be shipped back to the customer.

Clark Synthesis will not accept shipments sent freight collect.

How Do You Get Service?

Take the defective product and proof of purchase to your Authorized Clark Synthesis dealer.

OR

Call Clark Synthesis at 1-877-252-7544 for a Return Authorization (RA) number and shipping instructions.

Carefully follow the instructions given.

How Does State Law Relate To This Warranty?

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Exclusions

CLARK SYNTHESIS' LIABILITY FOR ANY DEFECTIVE PRODUCT IS LIMITED TO THE REPAIR OR REPLACEMENT OF THE PRODUCT, AT CLARK SYNTHESIS' OPTION. IF WE ELECT TO REPLACE THE PRODUCT, THE REPLACEMENT MAY BE A RECONDITIONED UNIT. CLARK SYNTHESIS SHALL NOT BE LIABLE FOR DAMAGES BASED ON INCONVENIENCE, LOSS OF USE, LOST PROFITS, LOST SAVINGS, DAMAGE TO OTHER EQUIPMENT OR OTHER ITEMS AT THE SITE OF USE, OR ANY OTHER DAMAGES WHETHER INCIDENTAL, CONSEQUENTIAL OR OTHERWISE, EVEN IF CLARK SYNTHESIS HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

Some states do not allow the exclusion or limitation of incidental or consequential damages; therefore, the above limitation or exclusion may not apply to you.

Features and Specifications subject to change without notice.

